



Case Study

El Dorado Community Health Centers

◆ Website

edcchc.org

◆ Location

El Dorado County, California

◆ Industry

Healthcare

◆ VIDIZMO's Solution

VIDIZMO EnterpriseTube

About El Dorado Community Health Centers (EDCHC)

El Dorado Community Health Centers (EDCHC) is a dedicated healthcare provider located in the heart of El Dorado County. With a mission to offer accessible, high-quality healthcare, EDCHC serves a diverse population that includes families, children, and individuals with special behavioral health needs. One of their key departments is Behavioral Healthcare, where therapists work closely with children and families through specialized treatments like play therapy.

Challenges

As the demand for mental health services has grown, EDCHC has continually sought innovative solutions to improve service delivery while ensuring compliance with healthcare regulations.

EDCHC faced a growing challenge in managing and securely storing sensitive video content. The Behavioral Healthcare Department regularly records therapy sessions, including those conducted by associates and interns. Traditionally, these videos were stored on SD cards—a method that was cumbersome, insecure, and difficult to manage over time.

Furthermore, EDCHC needed a reliable system to share play therapy sessions with parents for limited periods. Ensuring HIPAA compliance, safeguarding sensitive information, and providing easy access to recordings were

all critical needs that their current setup could not meet. As a result, they required a streamlined, secure, and compliant solution for video storage and sharing.

Solution

After evaluating their options, EDCHC partnered with VIDIZMO EnterpriseTube, a video content management platform designed for healthcare providers. This solution offered several key advantages that addressed their unique needs. Firstly, VIDIZMO allowed EDCHC to securely store and manage therapy session recordings in a HIPAA-compliant environment, ensuring that sensitive patient information remained protected.

The cloud-based platform provided a significant improvement over SD card storage, offering both security and ease of access. Additionally, the system enabled EDCHC to set specific retention periods for video content, automatically deleting it after a few weeks, in line with their requirements.

Another crucial benefit was the ability to securely share therapy session videos with parents. The platform enabled EDCHC to share videos for a limited time, with access expiring automatically. This ensured that sensitive content was not left accessible indefinitely, adding an extra layer of security and peace of mind. With VIDIZMO's support for both camera and webcam recordings, EDCHC could also seamlessly transition to using webcams in the future, further enhancing their recording capabilities.

Impact in a Nutshell

- ◆ Enhanced security with a transition from SD cards to a HIPAA-compliant platform.
- ◆ Reduced manual tasks and storage concerns through automated video deletion.
- ◆ Improved communication with families via secure, time-limited video sharing.
- ◆ Better supervision and professional development with easy access to recorded sessions.
- ◆ Streamlined operations, strengthened patient care, and reinforced data privacy standards.

About VIDIZMO EnterpriseTube

EnterpriseTube is a Gartner-recognized AI-powered enterprise video content and digital media management solution that helps organizations store, host, stream, manage, secure, and share video content and digital media.

VIDIZMO.AI

VIDIZMO, a front-runner in artificial intelligence, leads the industry with groundbreaking AI-driven solutions for enterprise video content management, digital evidence management, and redaction. Trusted by top-tier government organizations and Fortune 500 companies, VIDIZMO transforms video and digital media usage for diverse business needs.