



### Case Study

## A Mid-Sized Sheriff's Office in Georgia

#### ◆ Website

N/A

#### ◆ Location

Georgia

#### ◆ Industry

Law Enforcement

#### ◆ VIDIZMO's Solution

VIDIZMO Redactor

## About Our Customer

Located in the heart of Georgia, the sheriff's office is committed to maintaining peace, protecting lives and property, and serving the citizens of their county in accordance with state and federal laws. The sheriff's office ensures court security, and serves criminal warrants, subpoenas, and civil processes.

## Challenges

The mid-sized sheriff's office in Georgia faced an uphill battle when fulfilling FOIA/Open Records requests and sharing evidence with courts. Due to privacy laws and ethical standards, they were required to meticulously redact Personally Identifiable Information (PII) such as faces, persons, license plates, and children's identities from their video evidence before release. This process required hours of manual effort from officers already stretched thin.

The inefficiencies didn't stop there. The department had to convert videos into compatible formats and make it court ready. This delayed response times and left room for human error, potentially exposing sensitive data. With the volume of requests increasing, the current manual workflow was unsustainable.

## Solution

To tackle these growing challenges, the sheriff's office adopted VIDIZMO Redactor, a solution designed to automate and simplify video redaction. Adopting VIDIZMO Redactor allowed the sheriff's office to improve efficiency while ensuring compliance with legal privacy standards.

With AI-powered redaction, VIDIZMO Redactor could automatically redact faces, license plates, and other personally identifiable information (PII), drastically reducing the manual effort required from officers. This automation saved time and minimized the risk of human error in redacting sensitive information.

The solution also enabled faster FOIA/Open Records requests processing. Instead of manually editing videos frame by frame, officers could now redact footage and make it compatible in just a few clicks. This streamlined approach freed up resources, allowing law enforcement personnel to focus on core duties.

Additionally, AI-powered transcription converted spoken content into searchable text, that could help the sheriff's office in redacting spoken words, retrieving evidence, and making documentation easier. With this end-to-end automation, the mid-sized sheriff's office could handle public records requests and court submissions with greater speed, accuracy, and confidence.

## Impact in a Nutshell

- ◆ Reduced processing time for FOIA/Open Records requests by automating PII redaction.
- ◆ Ensured compliance with privacy laws through AI-powered detection and redaction.
- ◆ Improved efficiency in redacting evidence and making it court ready.
- ◆ Allowed officers to focus on law enforcement and public safety rather than administrative tasks.

## About VIDIZMO Redactor

VIDIZMO Redactor is a powerful AI-powered redaction software that allows organizations and individuals to redact sensitive information from videos, audio files, images, and documents to ensure data privacy and compliance.